

**September 25, 2015**

**Unique Situation: Pressware Caught On Fire**

***The Situation:***

A client has reported to you that a container heated in their oven caught on fire! The heating instructions were 375 degrees for 40-50 minutes.

***The Question:***

Was the temperature setting too high or the cooking time too long for re-heating Pressware©?

The above was a situation or encounter as described by a third party. The Culinary Business Institute added a follow-up question for your consideration. Our response to this question is available in the Personal Chef 1-2-3 training program. For now, your exercise is to answer the question or provide a solution to the situation. In some instances you may not have every bit of information – which may affect your decision. If in doubt, plan for a worst-case scenario. Always consider that resources may not be available, time is working against you and that you need to find an answer that benefits all involved plus keeps the client happy. Sometimes there are more than one correct answer or approach.

